



## Registering Your Sentinel FCU Credit Card Rewards Account

To activate, you must register your account through the **Create Account** option from the button link on the Sentinel FCU website rewards page.

Your email address, postal code, and last four digits of a Social Security Number must match the details in your member record at Sentinel FCU. The card number must match a card that is connected to your member account.

### 1. Select the **Create Account** tab.

The Create Account option appears.

A screenshot of the Sentinel FCU website's "Create Account" registration form. The form is presented in a light blue and white color scheme. At the top, there are two tabs: "Sign In" and "Create Account", with "Create Account" being the active tab. The form contains several input fields, each with a label and a placeholder text: "Username" (placeholder: "Enter Your Username"), "Email" (placeholder: "Enter Your Email"), "Card Number" (placeholder: "Enter Your Card Number"), "Last 4 of SSN" (placeholder: "Enter Last 4 Digits of SSN"), "Postal Code" (placeholder: "Enter Your Postal Code"), "Password" (placeholder: "Enter your Password"), and "Confirm Password" (placeholder: "Please confirm your Password"). Each password field has a small eye icon to toggle visibility. Below the input fields, there is a section titled "Password must contain:" followed by a bulleted list of requirements: "At least 8 characters", "At least 1 uppercase and 1 lowercase letter", "At least 1 number", and "At least 1 special character (symbol)". At the bottom of the form is a prominent blue button labeled "Create Account".



**2. Complete the following fields:**

- a. **Username**
- b. **Email**
- c. **Card Number**
- d. **Last 4 of SSN**
- e. **Postal Code**
- f. **Password**
- g. **Confirm Password**

**NOTE** Passwords are required to meet the following criteria:

At least eight characters long.

Contains at least one uppercase and one lowercase letter.

Contains at least one number.

Contains at least one special character.

**3. Select Create Account.**

If account creation is successful, the following screen appears.

A screenshot of a web page titled "We Emailed You". The text reads: "Your code is on the way. To log in, enter the code we emailed to g\*\*\*@p\*\*\*. It may take a minute to arrive." Below this text is a label "Verification Code" followed by a text input field containing the placeholder text "Enter Your Verification Code". Underneath the input field is a blue button labeled "Confirm". At the bottom of the form is a button labeled "Resend Code".

**4. Check the email account for a verification email.**

An example of a verification email that is sent to the user's email.



## VERIFY YOUR EMAIL

Hello

Thank you for registering in Sentinel Federal Credit Union.

To complete your registration, please verify your email address by entering the verification code below:

**This code will expire in 24 hours. Do not share it with anyone.**

If you didn't create an account with Sentinel Federal Credit Union, please ignore this email or contact our support team.

Best Regards,

Sentinel Federal Credit Union Team

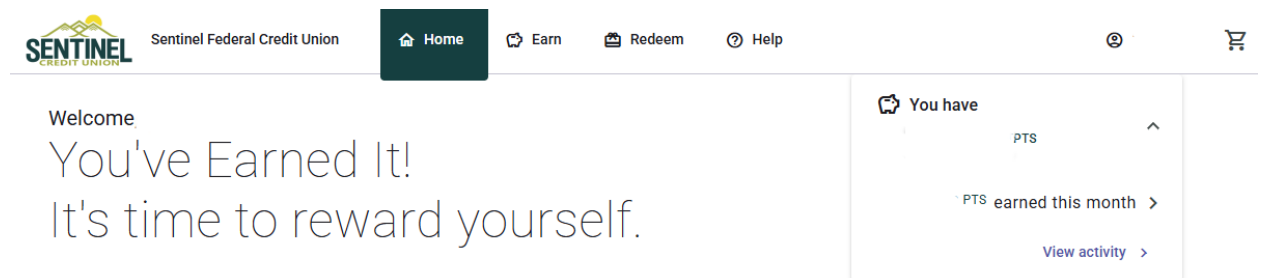
### 5. Copy the Verification Code from the email.

NOTE: The verification code expires after 24hours. If the code expires or the user wants to request a new code, select Resend Code.

### 6. Enter the Verification Code and select Confirm.

After verification is successful, you can log in using the email and password that was created.

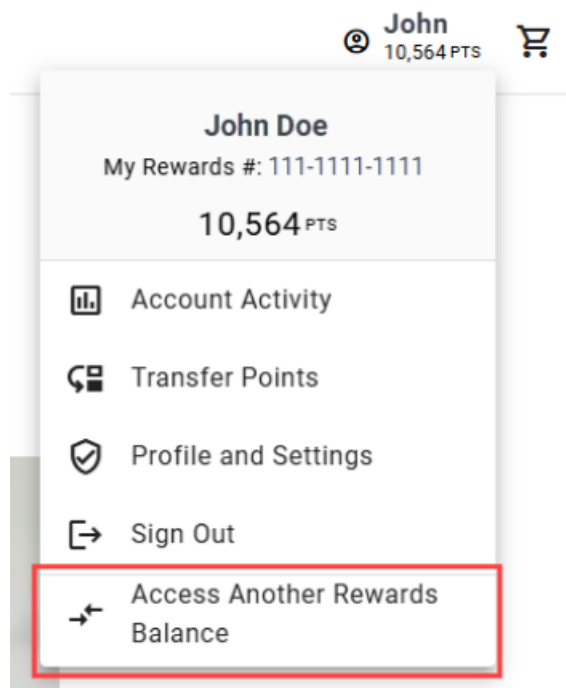
You will be prompted with a verification code via email each time that you sign into your account.





If you have more than one rewards account, you can select the account that you want to view to complete the sign-in process. Additionally, if you have more than one account, you can switch between profiles by selecting Access Another Rewards Balance from the profile icon in the top right of the rewards site.

NOTE: If you have one rewards account, the Access Another Rewards Balance option does not appear.



### Password Management

Passwords can be modified by using the **Forgot Password** function or the password can be changed through the reward site account profile.

### Forgot Password

If you forget your password, select the **Forgot your password?** button. To reset the password, enter in the **username** that was created during the sign-up process. A **Password Reset Code** is sent to the email that is in your member record at Sentinel FCU. The **Password Reset Code** is active for 60 minutes. A reset code can be resent if needed.

To reset the password, enter in the **Password Reset Code** and then create and confirm the new password. Password requirements are displayed on the screen.



**Reset Password**

Password Reset Code

New Password

Confirm Password

**Submit**

[Resend Code](#)

**Password must contain:**

- At least 8 characters
- At least 1 uppercase and 1 lowercase letter
- At least 1 number
- At least 1 special character (symbol)

Once the password has been reset, you will navigate back to the login page to enter your new credentials. An email is sent to the email address on your member record, informing you that their password has changed.

### **Change Password**

You can change your password after logging in by navigating over to the profile and clicking **Profile and Settings**. From this screen, you can select **Change Password** and follow the prompts for updating your password. To change your password, you are required to provide your old password.